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Health Services AmeriCorps Member

Description

AmeriCorps Program: **Project RISE** (Refugee and Immigrant Success through Education) is a collaborative AmeriCorps effort of New American Pathways that focuses on educational services to address the significant literacy gap in the DeKalb County refugee community, among both youth and their parents. In RISE, 17 full-time AmeriCorps members serving an 11-month service cycle will leverage an additional 200 community volunteers to support refugee and immigrant self-sufficiency by offering individualized direct service through education in core programs, including afterschool and summer academic programming, operating in multiple DeKalb County sites.

Seventeen full-time members will serve at the New American Pathways site. All member activities include a focus on education and literacy, with most site members serving half of their time in out-of-school tutoring and mentoring programs and half of their time delivering core program services in specific departments at their assigned locations. All full-time members will complete a minimum of 1700 hours from September 2021 to July 2022.

Please read the [Project RISE Information Packet](#) carefully before completing the application. Submit your completed application; a cover letter that details your interest in the program, an updated resume. Please include two additional positions you are interested in as part of your cover letter. Incomplete applications will not be considered.

Service Summary: Health Services Member

The Health Services will serve within New American Pathways' Resettlement, Resources and Navigation Department, to provide workshops and one-on-one services to refugee families and individuals. Areas of focus include navigation of the US healthcare system, referral to health and medical services, and supporting health access. Additionally, the member will serve as a tutor in New American Pathways -supported afterschool and summer programs. The member will have recurring access to vulnerable populations.

Responsibilities

- Develop and refine health workshop curriculum as needed.
- Deliver cultural orientation to newly arrived clients regarding health-related topics
- Coordinate and facilitate general health navigation workshops. Liaise with guest speakers to provide occasional special workshops on nutrition, hygiene, and other health-related topics.
- Schedule medical appointments for refugee clients, including arranging transportation and interpretation services as needed.
- Facilitate communication between client, physician, health insurance, and other health-related professionals/entities
- Liaise with existing health providers to advocate for clients
- Assist clients with selection of Primary Care Physicians and navigation of

Industry

Resettlement & Resource
Navigation

Employment Type

Full Time

Beginning of employment

September 1, 2021

Working Hours

40 hours a week

Medicaid benefits.

- Assist clients with Medicaid health insurance selection.
- Assist clients with understanding any medical bills received
- Assist clients with prescription orders
- In collaboration with Resettlement department, assist clients to access health access resources, through helping prepare SSI applications, Grady Assistance Cards, and Medicaid
- Research community resources for clients for health, social services, education, financial support, child care, social supports, and other needs.
- Liaise closely with Resettlement department and recruited volunteers (Refugee Benefits Volunteers & Transportation Volunteers) to help build capacity and meet clients' needs.
- Members will occasionally provide transportation to clients. *Must have a valid Driver's License and a clean driving record.
- Assist Instructors in classroom supervision, mild student behavior correction, and occasionally leading/co-leading after school lessons/activities for 6th-8th grade students.
- Occasionally shop and deliver groceries for newly arrived refugee clients
- Submit monthly reports measuring progress toward Project RISE goals.
- Submit monthly reports measuring progress toward DHS services.
- Submit regular case notes regarding client assistance
- Additionally, Project RISE members will periodically have the opportunity to learn about and serve in different departments within the agency. This will allow for a more extensive understanding of services extended to refugees, as well as enable members to develop a range of skills based in the environs of Volunteer Management, Refugee Education and Self-Sufficiency.
- AmeriCorps members do not provide health services related to prohibited activities (including abortion referrals or services).

Please Note: Members will be reimbursed for the service related mileage.

Remote Responsibilities:

- Assist with tele-health appointments such as scheduling and explaining zoom/video chat capabilities
- Research health-related referrals, resources, providers, community organizations, etc.
- Create/revise call guides for health-related topics

Qualifications Required

- Sensitivity to people of all cultures, ethnicities, and religious backgrounds
- Strong communication and interpersonal skills
- Organizational/time management skills, ability to prioritize with attention to detail
- Flexible and able to problem solve
- Proficient in Microsoft Office Suite
- Ability to work as a member of a team in a diverse, multicultural environment
- Valid driver's license and access to a reliable vehicle.
- Must be a U.S. Citizen or Permanent Resident

Preferred

- Bachelor's Degree or higher
- Knowledge of healthcare system in Georgia, including Medicaid and low-cost providers.
- Knowledge of federal/state/local assistance programs
- Experience developing and delivering workshops to adult learners, particularly English language learners.

Job Benefits

Schedule: Monday to Friday, 8 hours, approximately 9:30am to 5:30pm

Some service hours during weeknights and weekends required. Schedule may vary slightly dependent on afterschool program schedule.

New American Pathways is an Equal Opportunity Employer. An official offer of the position is dependent on approval of grant funding by the Georgia Commission and the Corporation for National and Community Service. Afterschool schedules are dependent on programmatic funding and are subject to change.